

Happiness At Every Turn (“Promotion”)

Terms & Conditions

1. Wheels of Happiness *LENDLEASE PLUS MEMBERS EXCLUSIVE*

8 November 2024 – 12 February 2025 (both dates inclusive)

- 1.1. The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT).
- 1.2. Lendlease Plus Members with every S\$50 nett spend in a single same-day receipt at Jem are eligible to participate in the lucky draw.
- 1.3. With every S\$50 nett spend in a single same-day receipt at Jem, members will be awarded with the following number of lucky draw chance(s):

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- 1.4. Receipts from FairPrice Xtra require double spending for redemption.
- 1.5. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 1.6. Lucky draw chances awarded are limited to a maximum daily cap, based on the following:

Membership Tier	Max. Chances Per Member Per Day Per Mall
Basic	Ten (10) chances
Premium	Twenty (20) chances

- 1.7. Limited to nine (9) winners across all Lendlease malls (313@somserset, Jem, Parkway Parade and Paya Lebar Quarter) throughout the Promotion period.
- 1.8. Each winner is only allowed one (1) winning prize regardless of the total number of chances awarded across all Lendlease malls. The breakdown of winners per winning prize is based on the following:
 - 1.8.1. One (1) winner for a Subaru Crosstrek e-Boxer Hybrid (with EyeSight Technology)
 - 1.8.2. Eight (8) winners for 5,000,000 Plus\$
- 1.9. Winning prizes are further subject to their respective Terms and Conditions based on the following:

Subaru Crosstrek e-Boxer Hybrid

“MIE” refers to Motor Image Enterprises and the “Grand Prize” and “Vehicle” refers to Subaru Crosstrek e-Boxer Hybrid (with EyeSight Technology).

- i. The Grand Prize encompasses solely the specified entitlements, and no additional provision are included unless explicitly stated in writing. MIE expressly excludes the following costs and expenses related to the Vehicle from the Grand Prize:
 - Certificate of Entitlement
 - Vehicle Registration Fee
 - Road Tax
 - Insurance

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- Number Plate
 - IU Unit
 - Any other miscellaneous costs associated with the registration, "transfer," and ownership of vehicles.
- II. The winner of the Grand Prize is responsible for settling all taxes, duties, and other fees arising from the transfer, ownership, and registration of the car.
- III. The Vehicle must be registered within three months from the date the winner is announced.
- IV. MIE reserves the right to substitute, add to, or alter the Grand Prize or any other prizes offered. All prizes are non-exchangeable for cash.
- V. MIE assumes no responsibility to ensure that the Grand Prize will be delivered by the sponsors or otherwise to the winner. No obligation is incurred by MIE or its related/affiliated companies, officers, employees, and/or agents due to the Contestant's participation in the Contest or any action or omission resulting from or related to this Contest.
- VI. MIE shall not be liable or responsible for any losses, damages, costs, and/or expenses (of any nature whatsoever) suffered by any Contestant arising from any failure or refusal, for whatever reason, to deliver or transfer the prize, whether by MIE or any sponsor, or to fulfill any promise or offer to the Contestant or for any defect in the Grand Prize.
- 1.11. Lucky draw chances will be credited upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 1.12. To qualify for the lucky draw, receipts must be submitted on the same day as spend.
- 1.13. The lucky draw will be conducted on 24 February 2025. Nine (9) winners will be chosen randomly by a computerised program.
- 1.14. Winners will be notified via email or phone within seven (7) days from the Lucky Draw Date and announcement post can be checked via lendleaseplus.com.
- 1.15. Plus\$ prizes will be awarded to the winners' Lendlease Plus in-app wallet within seven (7) days from the winner announcement date and is non-transferrable.
- 1.16. Winners agree that it is a pre-requisite condition to the redemption of the Prizes that he/she has to personally attend a prize presentation ceremony in March 2025 and allow photos and videos of him/her to be taken for marketing, publicity and promotional purposes.
- 1.17. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the Contest if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- 1.18. Prizes accorded are non-transferable and not exchangeable for cash, credit or otherwise.
- 1.19. Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- 1.20. All redemptions are further subject to the General Terms and Conditions as set out below.

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2. Lendlease Plus In-App Game: Jingle Pop LENLEASE PLUS MEMBERS EXCLUSIVE

8 November to 29 December 2024 (both dates inclusive)

- 2.1. Lendlease Plus Members are eligible to redeem one (1) game chance with a minimum nett spend of S\$20 in a single receipt.
- 2.2. Receipts from FairPrice Xtra require double spending for redemption.
- 2.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 2.4. Each qualifying receipt is limited to one (1) game chance only, regardless of total amount spent.
- 2.5. Game chances awarded are limited to a maximum daily cap per mall, based on the following:

Membership Tier	Max. Game Chances Awarded Per Member Per Day Per Mall
Basic	Five (5) chances
Premium	Ten (10) chances

- 2.6. Game chances will be awarded to the member’s game upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 2.7. Game chances will only be issued to receipts transacted from 8 November to 29 December 2024.
- 2.8. Game chances will only be valid for 3 days from date of issue or till 29 December 2024, 11:59pm (SGT) or till prizes are fully redeemed on 29 December 2024, whichever is earlier. After which, all unused chances will be forfeited. No extension will be entertained.
- 2.9. All redemptions are further subject to the General Terms & Conditions as set out below.

Game rules

- a) Each game play utilises one game chance and requires player to tap on balloons to pop them, in order to obtain gift boxes.
- b) Each game play lasts for 20 seconds.
- c) Towards the end of a round, a giant balloon will appear. Player can pop the giant balloon for small sized balloons to appear.
- d) On a random basis, only selected balloons contain gift boxes. All gift boxes contain a random amount of Plus\$ ranging from 100 Plus\$ to 3,000 Plus\$.
- e) During each game play, players can obtain a maximum of 5 gift boxes. Players must tap to pop balloons within the time limit to obtain gift boxes, failing which the game play will end with 0 gift box awarded.
- f) Players are required to unbox all gift boxes at the end of the round, failing which 0 Plus\$ will be awarded. Winning Plus\$ will be awarded to the player’s Lendlease Plus in-app wallet within 48 hours. Prize accorded is strictly non-transferrable and not exchangeable for cash, credit or otherwise.

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- g) The game is capped at 5,000 plays daily. The game will be locked once 5,000 game plays have been attained. A new round will start the next day, at 10.00am (SGT).

3. Rewards at Every Turn – Happiness Tier *LENLEASE PLUS MEMBERS EXCLUSIVE*

8 November – 29 December 2024 (both dates inclusive)

- 3.1. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of S\$150 at Jem, within a maximum of three (3) combined same-day receipts.
- 3.2. Receipts from FairPrice Xtra require double spending for redemption.
- 3.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 3.4. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- 3.5. Limited to the first 10,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- 3.6. Plus\$ will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 3.7. Redemption must be made on the same day as spend.
- 3.8. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 3.9. All redemptions are further subject to the General Terms and Conditions as set out below.

4. Rewards at Every Turn – Bonus Tier

8 November – 29 December 2024 (both dates inclusive)

- 4.1. Shoppers are eligible to redeem S\$10 Lendlease voucher with a minimum nett spend of S\$320 at Jem, within five (5) combined same-day receipts.
- 4.2. Lendlease Plus Members are eligible to redeem S\$10 Lendlease E-Voucher with a minimum nett spend of S\$300 at Jem, within five (5) combined same-day receipts.
- 4.3. Receipts from FairPrice Xtra require double spending for redemption.
- 4.4. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 4.5. E-Vouchers awarded are valid for use at Jem within six (6) months from date of issuance only.
- 4.6. The S\$10 Lendlease voucher shall be issued in the form of two (2) pieces of S\$5 Lendlease voucher or Lendlease E-Voucher to qualifying members. The S\$10 Lendlease voucher or Lendlease E-Voucher is valid for use at Jem only.
- 4.7. Redemption is limited to one (1) redemption per shopper/member per day regardless of total amount spent.

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- 4.8. Limited to the first 6,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- 4.9. The E-Voucher will be credited instantly to in-app wallet upon a successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- 4.10. Non-members can clock their spends by submitting same-day receipts at the L3 Concierge Desk.
- 4.11. Redemption must be made on the same day as spend.
- 4.12. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 4.13. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 4.14. All redemptions are further subject to the General Terms and Conditions as set out below.

5. Rewards at Every Turn – Monday Exclusives

Now till 30 June 2025

- 5.1. Shoppers are eligible to redeem a S\$5 Lendlease voucher with a minimum nett spend of S\$160 at Jem, within three (3) combined same-day receipts.
- 5.2. Lendlease Plus Members are eligible to redeem a S\$5 Lendlease E-Voucher with a minimum nett spend of S\$140 at Jem, within three (3) combined same-day receipts.
- 5.3. Receipts from FairPrice Xtra require double spending for redemption.
- 5.4. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 5.5. The S\$5 Lendlease voucher shall be issued in the form of one (1) piece of S\$5 Lendlease voucher or Lendlease E-Voucher to qualifying members. The S\$5 Lendlease voucher or Lendlease E-Voucher is valid for use at Jem only.
- 5.6. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- 5.7. Limited to the first 500 redemptions every Monday, excluding Public Holidays, on a first-come, first-served basis and while stocks last.
- 5.8. The E-Voucher will be credited instantly to in-app wallet upon a successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- 5.9. Non-members can clock their spends by submitting same-day receipts at the L3 Concierge Desk.
- 5.10. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/vouchers.
- 5.11. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.12. All redemptions are further subject to the General Terms and Conditions as set out below.

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6. Lendlease Plus Sign-Up Exclusive

Now till 31 Dec 2024

- 6.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes ‘LLPJEM24’ shall be awarded with 5,000 Plus\$.
- 6.2. Promo code ‘LLPJEM24’ is limited to the first 3,500 for new and eligible sign-ups.
- 6.3. 5,000 Plus\$ will be awarded into members’ accounts instantly upon successful membership registration.
- 6.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 6.5. All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- ii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts.
- iv. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- v. All redeemed and/or utilised E-Vouchers are strictly non-refundable, non-exchangeable or non-transferable for physical vouchers, Lendlease Plus\$, cash or any other form.
- vi. A Member may redeem not more than S\$2,000 worth of Lendlease Plus\$ to Lendlease Physical Vouchers per day at the Concierge Desk.
- vii. For instalment payments and deposits, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“**The Management**”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.

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- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiv. The Management’s decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT’s decision shall be final and no correspondence will be entertained.

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- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.