

## Grab These Offers (“Promotion”)

### Terms & Conditions

#### 1. Weekdays Rewards

9 May – 20 June 2025 (both dates inclusive)

- 1.1. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of **S\$150** on Mondays to Fridays (excluding public holidays) at Jem, within a maximum of three (3) combined same-day receipts.
  - 1.1.1. Limited to the first 8,000 redemptions throughout the Promotion period at 1 redemption per member per day, on a first come, first served while stocks last basis.
- 1.2. Lendlease Plus Members are eligible to redeem a S\$5 Lendlease E-Voucher with a minimum nett spend of **S\$140** at Jem every Monday, within three (3) combined same-day receipts.
  - 1.2.1. Limited to first 500 redemptions every Monday at 1 redemption per shopper / member per day, on a first come, first served while stocks last basis.
  - 1.2.2. The S\$5 Lendlease voucher shall be issued in the form of one (1) piece of S\$5 Lendlease physical voucher or Lendlease E-Voucher to qualifying members.
  - 1.2.3. Vouchers awarded are valid for use at Jem only.
  - 1.2.4. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
  - 1.2.5. Vouchers issued cannot be exchanged, including but not limited to other denominations, cash or other gift prizes / vouchers and are not valid for use at 313@somerset, Parkway Parade and Paya Lebar Quarter.
- 1.3. Receipts from FairPrice Xtra require double spending for redemption.
- 1.4. Public holiday refers to 12 May 2025.
- 1.5. Members can clock their spends by
  - 1.5.1. Presenting their Lendlease Plus Member QR code at Instant Earn participating stores during the point-of-sale to earn the Plus\$ instantly. Instant Earn participating stores can be identified by the ‘Accepts Instant Plus\$ Earning’ icon on the Lendlease Plus mobile app’s respective store pages; or
  - 1.5.2. Uploading receipts via the Lendlease Plus mobile app. The E-Voucher will be credited to member’s in-app wallet upon approval of qualifying receipt(s) within one (1) working day.
- 1.6. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 1.7. All redemptions are further subject to the General Terms and Conditions as set out below.

#### 2. Instant Earn Exclusive

9 May – 22 June 2025 (both dates inclusive)

- 2.1. Lendlease Plus Members are eligible to receive 5X Plus\$ on Mondays to Fridays (excluding public holidays), with a minimum nett spend of **S\$10** within a single receipt at Jem clocked via Instant Earn participating stores at point-of-sale.
  - 2.1.1. Public holiday refers to 12 May 2025.
  - 2.1.2. 5X Plus\$ will be awarded based on 1X Base Plus\$ and 4X Bonus Plus\$.

## Grab These Offers (“Promotion”)

### Terms & Conditions

- 2.1.3. Limited to first 200 approved transactions per day, on a first come, first served while stocks last basis.
- 2.1.4. The bonus Plus\$ is capped daily at 10,000 Plus\$ and 20,000 Plus\$ for Basic Member and Premium Member respectively.
- 2.2. Lendlease Plus Members are eligible to receive S\$10 Lendlease E-Voucher with a minimum nett spend of **S\$250** on Saturdays & Sundays at Jem, within a maximum of five (5) combined same-day receipts clocked via Instant Earn participating stores at point-of-sale.
  - 2.2.1. Limited to first 3,500 redemptions throughout the Promotion period at 1 redemption per member per day, on a first come, first served while stocks last basis.
  - 2.2.2. E-Vouchers awarded are valid for use at Jem within two (2) months from date of issuance only.
  - 2.2.3. Vouchers issued cannot be exchanged, including but not limited to other denominations, cash or other gift prizes/ vouchers and are not valid for use at 313@somerset, Parkway Parade and Paya Lebar Quarter.
- 2.3. Members can clock their spends by presenting their Lendlease Plus Member QR code at Instant Earn participating stores during the point-of-sale to earn the Plus\$ instantly.
- 2.4. Instant Earn participating stores can be identified by the ‘Accepts Instant Plus\$ Earning’ icon on the Lendlease Plus mobile app’s respective store pages.
- 2.5. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 2.6. All redemptions are further subject to the General Terms and Conditions as set out below.

### 3. Friday E-Vouchers Frenzy

9, 16, 23, 30 May & 6, 13, 20 June 2025

- 3.1. Lendlease Plus Members are eligible to redeem S\$10 retailers’ E-Vouchers with **1,000 Plus\$** on the Lendlease Plus mobile app, “Rewards” section during the campaign period.
- 3.2. Retailers’ E-Vouchers will be launched at 12pm on 9, 16, 23, 30 May & 6, 13, 20 June 2025 and usable only at Lendlease Mall outlets as stated in the T&Cs of each E-Voucher. Detailed terms and conditions stated on respective E-Vouchers apply.
- 3.3. Redemptions are limited to a maximum of two (2) E-Vouchers per member per voucher type on a first come, first served while stocks last basis.
- 3.4. To utilise the E-Voucher(s), members must present the unique QR code of the redeemed E-Voucher in their Lendlease Plus mobile in-app wallet to the shop staff prior to payment for scanning using the JeriPay terminal.
- 3.5. Limited to usage of maximum two (2) E-Vouchers per transaction, unless otherwise stated.
- 3.6. A minimum nett spend of S\$15 will be required to utilise one (1) E-Voucher and a minimum nett spend of S\$30 will be required to utilise two (2) E-Vouchers.
- 3.7. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 3.8. The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.

## Grab These Offers (“Promotion”)

### Terms & Conditions

- 3.9. All E-Vouchers are valid for use till 31 July 2025. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 3.10. All E-Vouchers and Plus\$ are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- 3.11. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.12. For updates on participating retailers’ operating hours, please refer to respective retailers’ website and/or social media pages.
- 3.13. The Management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- 3.14. All redemptions are further subject to the General Terms and Conditions as set out below.

#### 4. Rituals 1<sup>st</sup> Anniversary

9 May – 22 June 2025 (both dates inclusive)

- 4.1. Shoppers can receive one (1) complimentary Rituals Foaming Shower Gel 50ml worth S\$10 by visiting Rituals, #02-35 Jem.
- 4.2. To qualify, shoppers must **follow @ritualscosmeticssg** on Instagram and provide their name and contact information for verification purposes.
- 4.3. Limited to the first 5,000 redemptions throughout the Promotion period at 1 redemption per shopper only.
- 4.4. All items issued will be offered from random collections, unless otherwise stated, and subject to availability in store.
- 4.5. Redemptions are on a first come, first served while stocks last basis, and are strictly non-refundable and non-exchangeable for cash or voucher.
- 4.6. The Management and Rituals reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.

#### 5. Lendlease Plus Signup Exclusive

1 January – 31 December 2025 (both dates inclusive)

- 5.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes ‘**LLPJem25**’ shall be awarded with 5,000 Plus\$.
- 5.2. Promo code ‘LLPJem25’ is limited to the first 3,500 for new and eligible sign-ups.
- 5.3. 5,000 Plus\$ will be awarded into members’ accounts instantly upon successful membership registration.
- 5.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.5. All redemptions are further subject to the General Terms and Conditions as set out below.

## Grab These Offers (“Promotion”)

### Terms & Conditions

#### General Terms and Conditions

- i. The promotion described The Promotion described in this document (the “Promotion”) is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.00pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“**The Management**”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

## Grab These Offers (“Promotion”)

### Terms & Conditions

- xiii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiv. The Management’s decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT’s decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.