



Get Pampered at Jem (“Promotion”)

Terms & Conditions

1 Perks of Shopping

3 Sep – 31 Oct 2021

- 1.1 Promotion period is from 3 Sep – 31 Oct 2021 (both dates inclusive), while stocks last.
- 1.2 Lendlease Plus members who have accumulated minimum nett spend of S\$80 (“Qualifying Spend”) at Jem, within a maximum of three (3) same-day receipts, from 3 Sep – 31 Oct 2021, are eligible to redeem S\$5 Lendlease E- Voucher. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/ gift cards redemption.
- 1.3 Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 1.4 Redemption is limited to the first 10,000 Lendlease Plus Members throughout the period, on a first-come first-served basis, while stocks last. E-Vouchers will be credited to their wallet in-app upon approval of qualifying receipts within 2 working days.
- 1.5 Redemption must be made on the same day as purchase and is limited to one (1) redemption per Lendlease Plus member per day.
- 1.6 All redemptions are to be made in-app on the same day as spend.
- 1.7 There will strictly be no conversion of redeemed E-Vouchers to physical Vouchers.
- 1.8 Promotion is mutually exclusive from other voucher redemption promotions, i.e. Receipts used to qualify for this promotion cannot be re-used to qualify for redemption of other vouchers from 3 Sep – 31 Oct 2021, except Citi Credit Cardmembers Exclusive promotion which is held from 3 Sep – 31 Oct 2021.
- 1.9 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 1.10 All redemptions are further subject to the General Terms & Conditions as set out below.

2 Citi Credit Cardmembers Exclusive

3 Sep – 31 Oct 2021

- 2.1 Promotion period is from 3 Sep – 31 Oct 2021 (both dates inclusive), while stocks last.
- 2.2 Citi Credit Cardmembers who charge a minimum nett spend of S\$80 (“Qualifying Spend”) at Jem, from 3 Sep – 31 Oct 2021, will be able to redeem a S\$5 Lendlease Voucher. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/ gift cards redemption.
- 2.3 The qualifying spend is based on up to three (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non- Jem retailers), banks, money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.



- 2.4 Citi Credit Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 2.5 To receive the S\$5 Lendlease voucher, the eligible Citi Credit Cardmember must present up to three (3) same-day receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at the L3 Concierge desk only (last redemption at 9.30pm). For transactions made via contactless payment e.g Apple Pay, FavePay, GrabPay etc that are without official receipts, Citi Credit Cardmembers will be required to present Citi app reflecting spending amount for verification prior redemption.
- 2.6 Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 2.7 S\$5 Lendlease voucher are limited to the first 1,064 Citi Credit Cardmembers during the campaign period. Redemption is on a first-come, first-served basis and while stocks last.
- 2.8 Lendlease vouchers cannot be exchanged for other denominations, cash and other gift prizes/vouchers.
- 2.9 Promotion is mutually exclusive from other voucher redemption promotions, i.e. Receipts used to qualify for this promotion cannot be re-used to qualify for redemption of other vouchers from 3 Sep – 31 Oct 2021, except Perks of Shopping promotion which is held from 3 Sep – 31 Oct 2021.
- 2.10 Terms and conditions stated on Lendlease vouchers apply.
- 2.11 Citibank and Jem's decision on all matters relating to the Promotion will be determined at its discretion and is final and binding on all participants.
- 2.12 Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 2.13 Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers ("Redeemed Products") and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Product.
- 2.14 Citibank and Jem reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 2.15 All redemptions are further subject to the General Terms and Conditions as set out below.



3 App-solutely Great Deals

10 Sep – 15 Oct 2021

- 3.1 Lendlease Plus members are eligible to redeem F&B E-Deal(s) and retail E-Voucher(s) on the Lendlease Plus mobile app, from the “Deals” section, from 10 Sep – 15 Oct 2021 (both dates inclusive).

F&B E-Deals

Denomination of F&B E-Deals	Plus\$ required to redeem one (1) E-Deal
Deal offers with ≤ S\$10 off	1,000 Lendlease Plus\$
Deal offers between S\$10.01 - S\$19.99 off	2,000 Lendlease Plus\$
Deal offers ≥ S\$20 off	3,000 Lendlease Plus\$

Retail E-Vouchers

Denomination of retailer E-Voucher	Plus\$ required to redeem one (1) E-Voucher
S\$5 Retailer E-Voucher with min. spend of S\$10 at the respective retailer's store	1,000 Lendlease Plus\$
S\$10 Retailer E-Voucher with min. spend of S\$15 at the respective retailer's store	2,000 Lendlease Plus\$
S\$20 Retailer E-Voucher with min. spend of S\$25 at the respective retailer's store	3,000 Lendlease Plus\$

- 3.2 All redemptions are available on a first-come, first-served basis and while stocks last.
- 3.3 F&B E-Deals and retail E-Vouchers may be released in the “Deals” section of the Lendlease Plus mobile app on varying dates, in varying quantities, and usable only at Jem outlets. Details and terms and conditions stated on respective E-Deals/ E-Vouchers apply.
- 3.4 Redemption is limited to a maximum of three (3) F&B E-Deals/ retail E-Vouchers per member per E-Deal/ E-Voucher type throughout the promotion period, unless otherwise stated.
- 3.5 To utilise the F&B E-Deal(s) and retail E-Voucher(s), members must present the unique QR code on F&B E-Deal(s) and retail E-Voucher(s) to the shop staff prior payment for scanning using the JeriPay terminal.
- 3.6 Limited to usage of three (3) F&B E-Deals/ retail E-Vouchers per transaction. To utilize multiple retail E-Vouchers in a single transaction, Lendlease Plus members will be required to hit the minimum spend as stated in the respective E-Vouchers e.g a Lendlease Plus member who owns 3 retail E-Vouchers worth S\$5 with min. spend of S\$10 will be able to enjoy S\$15 off with minimum purchase of S\$30 in a single transaction.



- 3.7 All F&B E-Deals and retail E-Vouchers are valid for use within 30 days from date of redemption, unless otherwise stated, and are redeemable at Jem only. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 3.8 All F&B E-Deals and retail E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed.
- 3.9 F&B E-Deals are not applicable for use in conjunction with other promotions and vouchers, unless otherwise stated.
- 3.10 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 3.11 For updates on participating brands' operating hours, please refer to store's website and/or social media pages.
- 3.12 The management and participating retailers reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- 3.13 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

4 Good For Earth
27 Sep – 31 Oct 2021

- 4.1 Promotion period is from 27 Sep – 31 Oct 2021 (both dates inclusive), while stocks last.
- 4.2 Lendlease Plus members who have purchased eco- friendly merchandises from any stores at Jem, from 27 Sep – 31 Oct 2021, are eligible to redeem bonus Lendlease Plus\$.

No. of Purchase(s)	Earn Plus\$
1 x merchandise	5,000 Lendlease Plus\$
2 x merchandises	12,000 Lendlease Plus\$
3 x merchandises	20,000 Lendlease Plus\$

- 4.3 To qualify for the redemption, members are required to present the original receipts and eco-friendly merchandises at the L3 Concierge desk (last redemption at 9.30pm) for verification.
- 4.4 Eco- friendly merchandises refer to:
 - Items which can be recycled or reused in the long run.
 - Items have to be made of sustainable, plastic-free or zero waste materials.

4.5 Example of eco- friendly merchandises* include: -

Category	Example of Items
Bags	Recycle Bags/ Tote Bags/ Grocery Bags 
Bottles	Reusable Tumblers/ Water Bottles 
Storage Boxes for Food	Reusable Lunchboxes/ Sandwiches Boxes/ Bento Boxes/ Tiffin Carriers 
Kitchenware	Reusable Cutleries/ Straws/ Bee's Wrap/ Tea Bags/ Snack Bags/ Food Storage Bags 
Personal Care	Reusable Cotton Pads/ Loofah/ Bamboo Toothbrushes 
Stationeries	Eco-friendly Wood Pencils/ Bamboo Pens/ Bamboo Rulers 

**Eco-friendly merchandises are not limited to the list above and will be subjected to Concierge review on a case-by-case basis.*



- 4.6 Redemption is limited to the first 500 Lendlease Plus Members throughout the promotion period, on a first-come first-served basis, while stocks last.
- 4.7 One (1) redemption per Lendlease Plus member throughout the promotion period.
- 4.8 Redemption must be made on the same day as purchase and is limited to three (3) items per redemption per Lendlease Plus member.
- 4.9 Approved receipts scanned via the Lendlease Plus mobile app will not be qualified for redemption.
- 4.10 The bonus Lendlease Plus\$ is awarded in addition to the daily cap e.g \$10,000 Plus\$ for Basic members and 20,000 Plus\$ for Premium members.
- 4.11 Promotion is mutually exclusive from other rewards redemptions, i.e. Receipts used to qualify for this rewards redemption cannot be re-used to qualify for other rewards redemption from 27 Sep – 31 Oct 2021.
- 4.12 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 4.13 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

5 Bag It Up

27 Sep – 31 Oct 2021

- 5.1 Promotion period is from 27 Sep – 31 Oct 2021 (both dates inclusive), while stocks last.
- 5.2 Lendlease Plus members are eligible to redeem a complimentary Lendlease recycle bag.
- 5.3 Redemption is only available at the Concierge desks of 313@somerset, Jem, Parkway Parade and PLQ Mall (last redemption at 9.30pm)
- 5.4 Redemption is limited to the first 250 Lendlease Plus members per mall throughout the promotion period, on a first-come first-served basis, while stocks last.
- 5.5 One (1) redemption per Lendlease Plus member throughout the promotion period.
- 5.6 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 5.7 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.



General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at 3 September 2021 to participate in any promotion or redemption events forming part of the Get Pampered at Jem (**"Promotion"**). Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the right to request for proof of age at any time.
- ii. All redemptions and participation in Promotion must be made on the same day as purchase.
- iii. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs (by non- Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- iv. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- v. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- vi. Personal information you provide in registering to participate in the Promotions, or otherwise deal with The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from The Management (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- vii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- viii. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- ix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- x. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, the Management's final decision on such Terms and Conditions shall prevail.
- xi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.



- xii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.