



Rewards Upon Rewards, Bag Them All! Terms & Conditions

1 Citi Credit Cardmembers Exclusive

12 March – 2 May 2021

- 1.1 Promotion period is from 12 March – 2 May 2021 (both dates inclusive), while stocks last.
- 1.2 Citi Credit Cardmembers who charge a minimum of S\$120 (“Qualifying Spend”) at Jem, from 12 March – 2 May 2021, are eligible to redeem S\$10 Lendlease Voucher and entitled to one (1) chance to take part in sure-win lucky spin.
- 1.3 The qualifying spend is based on up to (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non- Jem retailers), banks, money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- 1.4 Citi Credit Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 1.5 To receive the S\$10 Lendlease voucher and one (1) chance in sure-win lucky spin, the eligible Citi Credit Cardmember must present up to (3) same-day receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at the L3 Concierge desk only (last redemption at 9.30pm).
- 1.6 Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 1.7 S\$10 Lendlease voucher and one (1) chance in sure-win lucky spin are limited to the first 2,800 Citi Credit Cardmembers during the campaign period. Redemption is on a first-come, first-served basis and while stocks last.
- 1.8 Lendlease vouchers or retailers’ vouchers issued from the sure-win lucky spin cannot be exchanged for other denominations, cash and other gift prizes/vouchers.
- 1.9 Promotion is mutually exclusive from other voucher redemption promotions, i.e. Receipts used to qualify for this promotion cannot be re-used to qualify for redemption of other vouchers from 12 March – 2 May 2021.
- 1.10 Terms and conditions stated on Lendlease and retailer vouchers apply.
- 1.11 Citibank and Jem’s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 1.12 Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 1.13 Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with



the vouchers (“Redeemed Products”) and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party

- 1.14 Citibank and Jem reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 1.15 All redemptions are further subject to the General Terms and Conditions as set out below.

2. Lendlease Plus Exclusive – Upsize Rewards With Plus\$
12 March – 2 May 2021

- 2.1 Lendlease Plus members are eligible to redeem retailer E-vouchers(s) on the Lendlease Plus mobile app, from the “Deals” section, from 12 March – 2 May 2021 (both dates inclusive).

Denomination of retailer E-voucher	Plus\$ required to redeem one (1) E-voucher
S\$5 Retailer E-voucher	3,000 Lendlease Plus\$
S\$10 Retailer E-voucher	6,000 Lendlease Plus\$
S\$50 Retailer E-voucher	25,000 Lendlease Plus\$

- 2.2 All redemptions are available on a first-come, first-served basis and while stocks last.
- 2.3 E-Vouchers may be released in the “Deals” section of the Lendlease Plus mobile app on varying dates, in varying quantities, and usable only at specific branches. Details and terms and conditions stated on respective vouchers apply.
- 2.4 Redemption is limited to a maximum of three (3) E-Voucher per member per E-voucher type throughout the promotion period, unless otherwise stated.
- 2.5 To utilise the E-voucher, the member must present the unique QR code on E-voucher to the Retailer shop staff prior to payment for scanning using the JeriPay terminal.
- 2.6 All E-vouchers are valid for use till 30 June 2021, unless otherwise stated, and at the locations stated within the respective E-voucher only. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 2.7 E-vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed. E-vouchers cannot be used for purchase of vouchers/ gift cards.
- 2.8 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 2.9 The management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- 2.10 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.



3 Buy S\$50 E-voucher at S\$40!

5 April -2 May 2021

- 3.1 Lendlease Plus members who spend a minimum of S\$50 in a single receipts, from 5 April 2021 – 2 May 2021 (both dates inclusive) are entitled to one (1) chance to purchase S\$50 Lendlease E-voucher at S\$40 on the Lendlease Plus app.
- 3.2 Members with receipts from FairPrice Xtra require double spending for redemption.
- 3.3 Lendlease Plus members must submit their receipts on the same day via the Lendlease Plus mobile app. Only in-app submission will be accepted. Chances will automatically be credited when receipts are approved.
- 3.4 Chances to purchase the Lendlease E-voucher will only be credited to member's wallet in-app upon approval of qualifying receipts and each Lendlease Plus member is only eligible to earn maximum two (2) chances per transaction day. Chances are issued on a first-come, first-served basis. One (1) chance will allow purchase of one (1) S\$50 Lendlease E-voucher at S\$40 and subject to E-voucher availability.
- 3.5 Receipts submitted via Lendlease Plus app may take up to 1 day or less for verification before the chances are credited.
- 3.6 300 sets of S\$50 Lendlease E-vouchers will be released on Lendlease Plus app for purchase daily at 00:00 hours, from 5 April – 4 May 2021. Voucher purchases are on a first-come, first-served basis and while stocks last.
- 3.7 Lendlease Plus member with chances can purchase the discounted Lendlease E-voucher between 5 April – 4 May 2021 on the Lendlease Plus app, subject to E-voucher availability. All unutilised chances will expire after 4 May 2021 and requests for extension will not be entertained.
- 3.8 This Promotion is mutually exclusive from other voucher redemption promotions running between 5 April – 2 May 2021, i.e. Receipts used to qualify for Citi Credit Cardmembers Exclusive promotion cannot be re-used to qualify for purchase of discounted Lendlease E-voucher.
- 3.9 Purchase of Lendlease vouchers, tenants' gift vouchers, gift cards, gift cards top-up, top-up of pre-paid SIM cards, payment of mobile phone bill, SISTIC, financial (investment and insurance) services, refundable deposit for services or products, trade-in of gold, or other types of rebate, and cash card transaction(s), banks, money changers are NOT eligible for redemption of chance.
- 3.10 The discounted Lendlease E-vouchers are valid for use for six (6) months from date of purchase, and at participating retailers' stores only. Any requests for extension of validity will not be entertained.
- 3.11 Lendlease E-vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once purchased.
- 3.12 To utilise the Lendlease E-voucher(s), shopper must flash their membership QR code on their Lendlease Plus app to the Retailer shop staff prior to payment. The membership QR code must



be scanned using the JeriPay terminal at the point of utilisation. Any unutilised or remaining value of the E-voucher cannot be refunded or exchanged for cash.

3.13 All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at 12 March 2021 to participate in any promotion or redemption events forming part of the Rewards Upon Rewards, Bag Them All! (**"Promotion"**). Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the right to request for proof of age at any time.
- ii. All redemptions and participation in Promotion are available at L3 Concierge Desk (last redemption at 9.30pm) and must be made on the same day as purchase. Shopper's unique QR ID from Lendlease Plus mobile app, original proof of purchase and/ or credit card charge slip must be presented during the redemption for verification purposes.
- iii. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs (by non- Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Jem outlet, and purchase of Lendlease Gift Vouchers and SICTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- iv. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- v. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- vi. Personal information you provide in registering to participate in the Promotions, or otherwise deal with The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from The Management (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- vii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- viii. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and



hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.

- ix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- x. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, the Management's final decision on such Terms and Conditions shall prevail.
- xi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.