



'Tis The Season To Dream Of A White Christmas

Terms & Conditions

1 Daily Dream Draw

13 November 2020 – 3 January 2021

- 1.1 Participants with every **S\$30 spend in a single receipt** in participating Lendlease malls, from 13 November 2020 – 3 January 2021, are eligible to participate in the lucky draw.
- 1.2 The participating Lendlease malls include Jem, Parkway Parade and Paya Lebar Quarter.
- 1.3 Every S\$30 spend will be entitled to 1 lucky draw chance. Lendlease Plus members get x2 chances.

1.4

Participants	Max. chances per participant per mall per day
Shoppers	20 chances
Lendlease Plus Members	40 chances

- 1.5 Limited to 1 lucky draw winner per mall per day. Winners are only allowed one (1) winning prize of Lendlease vouchers worth \$300 per mall throughout the campaign period.
- 1.6 Purchase of Lendlease vouchers, tenants' gift vouchers, gift cards, gift cards top-up, top-up of pre-paid SIM cards, payment of mobile phone bill, office tower tenants, SISTIC, Singapore Pools, financial (investment and insurance) services, refundable deposit for services or products, trade-in of gold, or other types of rebate, pushcarts and cash card transaction(s), banks, money changers are not eligible for lucky draw. For Parkway Parade, transactions made at My First Skool, Cars International, medical, dental and retailers located at Level 5 (except Mary Chia) are strictly excluded.
- 1.7 Shoppers/ Lendlease Plus members can enter the lucky draw via
 - the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when receipts are approved; or
 - the Concierge desk at Jem, Parkway Parade and Paya Lebar Quarter from 10:00am till 9:30pm daily, where participant is to be physically present at the time of redemption and must provide a mobile number and show an original proof of purchase to be eligible for the lucky draw chance.
- 1.8 Staff of Lendlease Retail Pte Ltd, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.



1.9 The Daily Dream Draw winners will be announced on following dates via www.lendleaseplus.com:

Date of Spending at Lendlease Malls	Daily Draw Announcement Dates
13 - 19 Nov 2020	2 Dec 2020
20 - 26 Nov 2020	9 Dec 2020
27 Nov - 3 Dec 2020	16 Dec 2020
4 - 10 Dec 2020	23 Dec 2020
11 - 17 Dec 2020	30 Dec 2020
18 - 24 Dec 2020	6 Jan 2021
25 Dec 2020 - 3 Jan 2021	18 Jan 2021

1.10 Winners will be informed via phone and email by the stipulated dates. All winners must acknowledge and reply in writing within 5 working days and provide the following details prior to prize collection:

- Full Name
- Mobile Number
- Email Address
- Last 4 digits of identification number (e.g Sxxxx123!)

1.11 Collection of prizes must be made by the winner in person by presenting the NRIC and the original winning email from participating Lendlease malls for verification purpose.

1.12 Prizes accorded are not redeemable for cash, credit or otherwise. Refunds and/or exchanges will not be entertained. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the Contest where any of the prizes are not collected by the winners within the stipulated time. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration or extension of time.

1.13 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

2 Season Finale Grand Draw

13 November 2020 – 3 January 2021

2.1 All Daily Dream Draw chances from Jem, Parkway Parade and Paya Lebar Quarter will be automatically entered the Season Finale Grand Draw.

2.2 Participants with every S\$30 spend in a single receipt at 313@somerset, from 13 November 2020 – 3 January 2021, are eligible to participate in the lucky draw.

2.3 Every S\$30 spend will be entitled to 1 lucky draw chance. Lendlease Plus members get x2 chances.



- 2.4 Purchase of Lendlease vouchers, tenants' gift vouchers, gift cards, gift cards top-up, top-up of pre-paid SIM cards, payment of mobile phone bill, office tower tenants, SISTIC, Singapore Pools, financial (investment and insurance) services, refundable deposit for services or products, trade-in of gold, or other types of rebate, pushcarts and cash card transaction(s), banks, money changers are not eligible for lucky draw. For Parkway Parade, transactions made at My First Skool, Cars International, medical, dental and retailers located at Level 5 (except Mary Chia) are strictly excluded.
- 2.5 Shoppers/ Lendlease Plus members at 313@somerset can enter the lucky draw via
 - a) the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when receipts are approved; or
 - b) the Concierge desk at 313@somerset, from 10:00am till 9:30pm daily where participant is to be physically present at the time of redemption and must provide a mobile number and show an original proof of purchase to be eligible for the lucky draw chance.
- 2.6 Shoppers can multiply their total number of chances in the lucky draw by spending across multiple Lendlease malls (313@somerset, Jem, Parkway Parade or Paya Lebar Quarter) within the qualifying period, i.e. from 13 November 2020 – 3 January 2021.

Shoppers can simply shop or dine across different Lendlease malls (313@somerset, Jem, Parkway Parade or Paya Lebar Quarter) within the qualifying period, i.e. from 13 November 2020 – 3 January 2021 to increase the number of chances in the draw with qualifying receipts from	Total Grand Draw Chances will be multiplied by
1 Lendlease mall	-
2 Lendlease malls	2 times
3 Lendlease malls	3 times
4 Lendlease malls	4 times

- 2.7 Staff of Lendlease Retail Pte Ltd, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- 2.8 Limited to 10 lucky draw winners across all Lendlease malls throughout the campaign period. Winners are only allowed one (1) winning prize of Lendlease vouchers worth \$3,000.
- 2.9 Final tabulation of the lucky draw chances will be carried out on 15 January 2021 and winners will be announced on 21 January 2021 via www.lendleaseplus.com.
- 2.10 Winners will be informed via phone and email by the stipulated dates. All winners must acknowledge and reply in writing within 5 working days and provide the following details prior to prize collection:
 - Full Name
 - Mobile Number
 - Email Address
 - Last 4 digits of identification number (e.g Sxxxx1231)
- 2.11 Collection of prizes must be made by the winner in person by presenting the NRIC and the original winning email from participating Lendlease malls for verification purpose.



- 2.12 Prizes accorded are not redeemable for cash, credit or otherwise. Refunds and/or exchanges will not be entertained. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the Contest where any of the prizes are not collected by the winners within the stipulated time. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration or extension of time.
- 2.13 Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

3. All Wrapped Up

13 November - 27 December 2020

- 3.1 Shoppers who spend minimum of **S\$30 in a single same-day receipt** at any Stores in Jem, from 13 November - 27 December 2020, are eligible to redeem one (1) sheet of Jem Christmas wrapping paper. New Lendlease Plus Membership sign-ups will receive an additional one (1) sheet of Jem Christmas wrapping paper (no minimum spending required).
- 3.2 Redemption must be made on the same day as purchase and is limited to:
- a) three (3) redemptions per shopper per day for the first 30,000 shoppers; and
 - b) one (1) redemption per new Lendlease Plus Member for the first 4,000 new Lendlease Plus Membership sign-ups (sign up from 13 November 2020 onwards) throughout the campaign period from 13 November - 27 December 2020. Redemption is on a first-come, first-served basis and while stocks last.
- 3.3 Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 3.4 Purchase of Lendlease vouchers at the L3 Concierge Desk is strictly EXCLUDED from the redemption.
- 3.5 All redemptions are available at L3 Concierge Desks. Last redemption is at 9.30pm.
- 3.6 Shoppers must be physically present at the time of redemption and must provide a mobile number (or flash the unique QR ID from Lendlease Plus member's mobile app) and show an original proof of purchase to be eligible for the redemption.
- 3.7 The management will not replace any Jem wrapping paper in any case of loss, theft or damage.
- 3.8 Gifts accorded cannot be transferred, exchanged for cash or kind and extended beyond its expiry. Shoppers are responsible for checking the Jem Gift Wrappers before leaving the counter, and strictly no exchange will be allowed upon leaving the Concierge Desks.
- 3.9 All redemptions are further subject to the General Terms and Conditions as set out below.



4. Reward Your Spends

13 November 2020 – 3 January 2021

- 4.1 Shoppers who spend minimum of **S\$80 (S\$60 for Lendlease Plus members)** at any Stores in Jem, within a maximum of three (3) same-day receipts, from 13 November 2020 - 3 January 2021 are eligible to redeem one (1) \$5 Lendlease voucher.
- 4.2 Redemption is limited to the first 5,000 shoppers only. Redemption is on a first-come, first-served basis and while stocks last.
- 4.3 Redemption must be made on the same day as purchase. Limited to one (1) redemption per shopper per day.
- 4.4 Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 4.5 This redemption is exclusive from other voucher and sure - win Christmas pick chance redemptions running between 13 November 2020 and 3 January 2021. Receipts can only be used once for this promotion and cannot be re-used again to redeem other voucher and sure - win Christmas pick chance redemptions from 13 November 2020 – 3 January 2021.
- 4.6 Purchase of Lendlease vouchers at the L3 Concierge Desk is strictly EXCLUDED from the redemption.
- 4.7 All redemptions are available at L3 Concierge Desk. Last redemption is at 9.30pm.
- 4.8 Shoppers must be physically present at the time of redemption and must provide a mobile number (or flash the unique QR ID from Lendlease Plus member's mobile app) and show an original proof of purchase to be eligible for the redemption.
- 4.9 The management will not replace any voucher in any case of loss, theft or damage.
- 4.10 Vouchers accorded cannot be transferred, exchanged for cash or kind and extended beyond its expiry. Shoppers are responsible for checking the vouchers before leaving the counter, and strictly no exchange will be allowed upon leaving the Concierge Desks.
- 4.11 All redemptions are further subject to the General Terms and Conditions as set out below.

5. It's Snowing Present!

13 November 2020 – 3 January 2021

- 5.1 Shoppers who spend minimum of **S\$150 (S\$120 for Lendlease Plus Members)**, within a maximum of three (3) same-day receipts, from 13 November 2020 – 3 January 2021 are eligible to redeem one (1) sure – win Christmas pick chance.
- 5.2 Redemption is limited to the first 5,000 shoppers only. Redemption is on a first-come, first-served basis and while stocks last.
- 5.3 Redemption must be made on the same day as purchase. Limited to one (1) redemption per shopper per day.



- 5.4 Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 5.5 This redemption is exclusive from other voucher redemptions running between 13 November 2020 and 3 January 2021. Receipts can only be used once for this promotion and cannot be re-used again to redeem other voucher redemptions from 13 November 2020 – 3 January 2021.
- 5.6 Purchase of Lendlease vouchers at the L3 Concierge Desk is strictly EXCLUDED from the redemption.
- 5.7 All redemptions are available at L3 Concierge Desk. Last redemption is at 9.30pm.
- 5.8 Shoppers must be physically present at the time of redemption and must provide a mobile number (or flash the unique QR ID from Lendlease Plus member's mobile app) and show an original proof of purchase to be eligible for the redemption.
- 5.9 The management will not replace any voucher in any case of loss, theft or damage.
- 5.10 Vouchers and gifts accorded cannot be transferred, exchanged for cash or kind and extended beyond its expiry. Shoppers are responsible for checking the vouchers and gifts before leaving the counter, and strictly no exchange will be allowed upon leaving the Concierge Desks.
- 5.11 All redemptions are further subject to the General Terms and Conditions as set out below.

6. \$3 Off Your Grab Rides!

ongoing – 31 December 2020

- 6.1 Shoppers are eligible to enjoy \$3 off their GRAB ride to Jem from 9 September – 31 December 2020.
- 6.2 Promo codes are limited to first 1,500 redemptions and are available on a first-come, first-served basis, while stocks last.
- 6.3 Shoppers must download the latest version of the Grab mobile app in order to enjoy the Grab Promo Code.
- 6.4 Promo codes are only valid for all fleets except for Grabhitch and Grabshuttle to Jem, where drop off locations must comprise the corresponding postal codes as follows:

Promo Code	Postal Code
GRAB3JEM	608549

- 6.5 All bookings must be made using the Grab mobile app. Drop-offs have to be at Jem as destination.
- 6.6 Limited to a maximum of three (3) redemptions per Grab user throughout the promotion period.



- 6.7 If the shopper cancels a ride booked with the promo code, it will be considered as a successful redemption.
- 6.8 Grab Promo Code is not exchangeable for cash and only valid on Singapore registered mobile numbers used in the Grab mobile app.
- 6.9 The promo codes are valid for use from 9 September – 31 December 2020. Request for extension of promo codes will not be entertained.
- 6.10 Utilisation of promo codes remain subjected to the standard Grab's Terms and Conditions.
- 6.11 Promotion is not valid in conjunction with other promotions, vouchers or promo codes, unless otherwise stated.
- 6.12 All redemptions are further subject to the General Terms and Conditions as set out below.

7. \$5 Off Your foodpanda Orders!

ongoing – 31 December 2020

- 7.1 Shoppers are eligible to enjoy \$5 off (\$5 foodpanda promo code) with a minimum order of \$15 on foodpanda from 9 September – 31 December 2020.
- 7.2 Promo codes are limited to first 1,740 redemptions and are available on a first-come, first-served basis, while stocks last.
- 7.3 Participating F&B tenants must be a valid tenant in Jem, and their listing on foodpanda must comprise the corresponding postal codes as follows:

Promo Code	Postal Code
FP5JEM	608549

- 7.4 Limited to a maximum of three (3) redemptions per foodpanda user throughout the promotion period.
- 7.5 The promo codes are applicable for use on F&B orders of minimum S\$15 on foodpanda delivery platform and orders are from participating F&B tenants at Jem only, i.e. Jem F&B tenants on board with foodpanda. Qualifying transaction amount excludes applicable taxes, delivery fees and other charges.
- 7.6 The promo codes are valid for use from 9 September – 31 December 2020. Request for extension of promo codes will not be entertained.
- 7.7 Utilisation of promo codes remain subjected to the standard foodpanda's Terms and Conditions.
- 7.8 Promotion is not valid in conjunction with other promotions, vouchers or promo codes, unless otherwise stated.
- 7.9 All redemptions are further subject to the General Terms and Conditions as set out below.



8. Citi Credit Cardmembers Exclusive

1 – 30 December 2020

- 8.1 Promotion period is from 1-30 December 2020 (both days inclusive), while stocks last.
- 8.2 Citi Credit Cardmembers who charge a minimum of S\$250 (“Qualifying Spend”) at Jem, from 1 – 30 December 2020, Mondays to Fridays only, excluding Public Holidays and eve of Public Holidays, are eligible to redeem \$25 Lendlease vouchers (with denomination of two (2) \$10 Lendlease vouchers and one (1) \$5 Lendlease voucher).
- 8.3 The qualifying spend is based on up to (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non- Jem retailers), banks, money- changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- 8.4 Citi Credit Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 8.5 To receive the S\$25 Lendlease voucher, the eligible Citi Credit Cardmember must present up to (3) same-day receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at the L3 Concierge desk only (Last redemption at 9.30pm).
- 8.6 Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 8.7 S\$25 Lendlease voucher is limited to the first 80 Citi Credit Cardmembers per day only. Redemption is on a first-come, first-served basis and while stocks last.
- 8.8 Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 8.9 Promotion is mutually exclusive from other voucher redemption promotions, i.e. Receipts used to qualify for this promotion cannot be re-used to qualify for redemption of other vouchers from 1 – 30 December 2020.
- 8.10 Terms and conditions stated on Lendlease vouchers apply.
- 8.11 Citi Credit Cardmember may contact Jem at 62255536 in the event of any disputes regarding the Promotion.
- 8.12 Citibank and Jem’s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 8.13 Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.



- 8.14 Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers (“Redeemed Products”) and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party
- 8.15 Citibank and Jem reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 8.16 “Citibank” refers to Citibank Singapore Limited and “Jem” refers to Lendlease Retail Investments 3 Pte Ltd.
- 8.17 All redemptions are further subject to the General Terms and Conditions as set out below.

9. Lendlease Plus Exclusive: Christmas QR Hunt

4 December 2020 – 3 January 2021

- 9.1 Lendlease Plus Members are eligible to scan the twelve (12) QR codes placed around Jem using the “Scan QR” button on the Lendlease Plus mobile app’s landing page, from 4 – 31 December 2020.
- 9.2 The latest version of the Lendlease Plus mobile app must be downloaded in order to participate in the Promotion.
- 9.3 Each QR code contains 100 Plus\$, 150 Plus\$, 200 Plus\$, 250 Plus\$, 300 Plus\$, 350 Plus\$, 400 Plus\$, 450 Plus\$, 500 Plus\$ 800 Plus\$ or 1,000 Plus\$. Members can earn these Plus\$ by clicking the “Redeem” button on the corresponding page after scanning the QR code.
- 9.4 Each unique QR codes can only be scanned one (1) time per member. Subsequent scanning of the same QR code will result in an error message with no Plus\$ awarded.
- 9.5 A \$10 Lendlease E-Voucher will be automatically awarded into the first 1,000 Lendlease Plus Members’ accounts upon successful scanning of all twelve (12) unique QR codes in Jem. Limited to one (1) redemption of \$10 Lendlease E-Voucher per member throughout the promotion period.
- 9.6 All redemptions are available on a first-come, first-served basis and while stocks last.
- 9.7 By participating in this promotion, you agree to be bound by all terms and conditions of the Lendlease Plus Programme.
- 9.8 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 9.9 All redemptions are further subject to the General Terms and Conditions as set out below.



General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at 13 November 2020 to participate in any promotion or redemption events forming part of the 'TIS THE SEASON TO DREAM OF A WHITE CHRISTMAS (**"Promotion"**)'. Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the right to request for proof of age at any time.
- ii. All redemptions and participation in Promotion are available at L3 Concierge Desk (last redemption at 9.30pm) and must be made on the same day as purchase. Shopper's unique QR ID from Lendlease Plus mobile app, original proof of purchase and/ or credit card charge slip must be presented during the redemption for verification purposes.
- iii. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs (by non- Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Jem outlet, and purchase of Lendlease Gift Vouchers and SICTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- iv. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- v. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- vi. Personal information you provide in registering to participate in the Promotions, or otherwise deal with The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from The Management (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- vii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- viii. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- ix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- x. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, the Management's final decision on such Terms and Conditions shall prevail.



- xi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.